

Bosnia and Herzegovina  
Tuzla Canton  
City of Tuzla



## **ANNUAL REPORT 2018**

Tuzla, 28 February 2018.



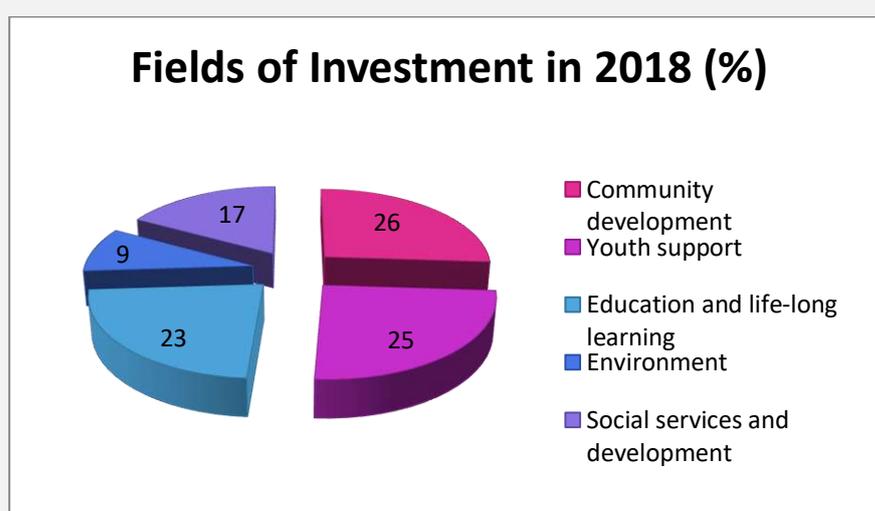
## 2018 IN NUMBERS

Total funds invested in citizen projects and initiatives in Tuzla Canton	<b>BAM 839,617</b>
Funds invested in local communities	<b>BAM 151,250</b>
Number of grants distributed to other civil organizations and groups	<b>BAM 128</b>
Funds distributed to others through grants	<b>BAM 259,550</b>

Number of independently implemented projects and initiatives	<b>7</b>
Invested in Tuzla Canton through independent projects	<b>BAM 152,311</b>
Invested in Community Center in Kiseljak	<b>BAM 427,655</b>

<b>Total funds from local sources invested</b>	<b>BAM 151,174</b>
Donations from individuals	<b>BAM 37,700 (430)</b>
Donations from businesses	<b>BAM 41,500 (84)</b>
Donations from civil organizations	<b>BAM 11,750 (45)</b>
Donations from public institutions	<b>BAM 60,224<sup>1</sup> (9)</b>

Number of activists involved through grants	<b>4500</b>
Number of young activists involved through grants	<b>1800</b>
Number of supported project beneficiaries	<b>90000</b>



<sup>1</sup> The BAM 51,085 City of Tuzla investment for the building of Community Centre in Kiseljak is calculated in this figure



## 1. Introduction

In 2018, TCF implemented its support programs in the municipalities of Tuzla, Živinice, Srebrenik, Lukavac and Kalesija, whereas the project of school children education about responsible dog ownership and the project of free sterilization and castration were implemented in all cities of Tuzla Canton.

Activities were done as parts of three regular support programs towards civil sector and main target groups: **Youth Program, Community Development Program and Open Education Program**. All regular programs had three components: *capacity strengthening through informal education of target groups; financial support distribution to target groups and networking through study visits, conferences, meetings and forums.*

Additionally, TCF implemented Philanthropy program, through which it organized campaigns for promotion of local philanthropy and provided service to local sponsor and donors who already have their own funds within TCF to support citizens and community projects. A few special projects of vital importance for Tuzla Canton were implemented as well (more about them further in the report).

All the activities of TCF were promoted on the web page, Facebook and through e-bulletin while larger events and fundraising campaigns were additionally promoted on web portals, TV and radio stations.

## 2. Target Groups and Program Beneficiaries

The main target groups of Tuzla Community Foundation (TCF) are:

- active youth groups and youth organizations (young people aged between 15 and 30);
- active citizens, as leaders of active citizen groups and associations (adults above 30);
- vulnerable groups of citizens, such as children, women, unemployed and Roma in underprivileged communities;
- local authorities for the development projects of local communities where TCF operates;
- local philanthropists and local donors (businesses, individuals, organizations) who invest in TCF programs.

Citizens who took part in educations, meetings, conferences, supported civil and youth projects and our other activities are **TCF direct beneficiaries**. **The total number of direct beneficiaries<sup>2</sup> in 2018 was 24,605<sup>3</sup> (13,093 M and 11,339 F)**

More than 50% of direct beneficiaries are involved in the annual activity planning through consultative meetings, citizen boards, working groups and direct polls. All activities are planned according to civil needs, creating conditions for the equal involvement of women and men, as well as sensitive group representatives in target communities, such as youth, unemployed, Roma, elderly people and other vulnerable categories.

Overview of the number of beneficiaries in 2018 through the TCF programs is in Table 1.

Table 1.

Overview of beneficiaries through programs	2018
Youth Program	1429
Community Development Program	2899

<sup>2</sup> Number of participants of all programmes is in Appendix 7.

<sup>3</sup> Tuzla Canton elementary school students, participants of dog care educational workshops (17949 students) are included here



Open Education Program (children and youth through school and open center support)	19501
Philanthropy Program	776
<b>TOTAL</b>	<b>24605</b>

The number of participants in various TCF activities is **36,985<sup>4</sup> (19,685 M and 17,408 F)**, with the overview given in Table 2.

Participation according to the type of activity	2018
Capacity building through trainings and workshops	24423
Citizen forums, conferences, public discussions, study visits	3234
Citizens directly mobilized through financial support programs	4568
Philanthropy promotion and development	744
Participation in decision making, researching, work groups	291
Organization and group counseling and mentorship	3725
<b>TOTAL PARTICIPANTS:</b>	<b>36985</b>

**Final Beneficiaries** of TCF are all citizens living on the area of local communities where TCF operates. All of them will benefit from co-financed projects and activities we directly implemented through our programs. We estimate that the number of final beneficiaries of TCF in 2018 was **over 90,000**.

## 1. Programs of Support

### 1.1. Youth Program

The fact that youth is one of the most important beneficiary groups of TCF is confirmed by the Youth Program results achieved in 2018.

Through Youth Bank project, more than 100 young people participated in decision making about youth project support in Tuzla Canton. Youth initiatives in various areas of life were supported, such as culture, art, sport and education.

Through grants, some BAM 110,000 were given to youth initiatives and projects, and additional youth projects and campaigns were implemented to meet the needs of the youth and encourage them to take active social action and solve current problems in Tuzla Canton local communities.

Through special TCF projects, we raised a few issues important for the youth, such as peer violence in youth relationships, youth leadership and unemployment. Through the campaign "Be the Hero of Your Community" (Title in Bosnian: "Budi junak/inja svoje zajednice") and through the project called "Be Your Own Boss" (Title in Bosnian: „Sam svoj gazda“) project we promoted entrepreneurship in young people and helped start youth-run enterprises.

#### 1.1.1. Youth Bank

Youth Bank (YB) continues to be one of the most popular youth projects, which is shown by both the number of youths engaged in this projects and the number of activities implemented throughout the year.

<sup>4</sup> Participants of certain activities can be repeated, with the exception of afore noted elementary school students (17949 students).



The total of 105<sup>5</sup> young people (48 M and 57 F), 18 years old in average, actively participated in the five YB Boards in Tuzla, Lukavac, Živinice, Kalesija and Srebrenik. One-year term of office has been running since March 2018.

The team of five YB coordinators motivated the youth to get actively involved in the program with their volunteerism but also organized educational workshops and other activities through the year.

Youth Bank Boards in 2018	Nr	F	M	YB Coordinator
<b>Youth Bank Tuzla</b>	21	13	8	Samira Salihović
<b>Youth Bank Kalesija</b>	22	10	12	Miralem Bulić
<b>Youth Bank Lukavac</b>	16	5	11	Azra Delmanović
<b>Youth Bank Živinice</b>	30	20	10	Mirza Mujezinović
<b>Youth Bank Srebrenik</b>	16	9	7	Lejla Halilović
<b>Total</b>	105	57	48	

Orientation Training "How to Make Decisions in the Youth Bank". Three-day training for all members of YB Board took place in March 2018 in the Youth Training House Labyrinth. The total of **107** young people (**56 M** and **51 F**) participated, learning about the working rules and procedures of YB, as well as ways of objective and democratic decision making about project support. The participants analyzed the community needs and youth problems and set the criterion for fund distribution in the up-coming year. The youth learned about the notions of philanthropy and volunteerism as the main values of the civil sector.

Youth Capacity Building Workshops. During the year, 54 educational workshops were organized in all five YB Boards. The average participation was **12 young people** per workshop.

Youth's Decision Making. During the year, the youth held 43 meetings in all five YB Boards. During one-year term, the members of YB made decisions about project support twice a year. They took 58 project proposals into consideration and decided to support 38 of them. The average attendance on the meetings was 16 young people per meeting in the observed period. Before making the final decisions, the young people held interviews with the applicants and the decisions were made based on evaluating each project according to the set project evaluation criteria.

The following workshops were held in each of the five YB Boards:

1. Get Active, Volunteer!
2. What is Youth Bank?
3. Team and Team Work
4. Communication and Communication Skills
5. The Media and I
6. Introduction to Business Communication
7. Monitoring
8. Presentation Skills
9. Familiarization with the Federation of Bosnia and Herzegovina Law on Youth

Summer Camp for YB Members. Between 7 and 10 August 2018, an educational youth camp "Philanthropy and the Youth" took place in Bosanska Otoka. Eighty young people (37 M and 43 F) took part in this camp. They were learning about the notion of philanthropy and strengthening their presentation and public speaking skills so they could take part in "Be the Hero of Your Community" fundraising campaign.

<sup>5</sup> The list of all YB members in 2018 is in Appendix 4



### 1.1.2. "Be the Hero of Your Community" Campaign

For the fifth year in a row, TCF was striving to provide support for hard-working young people who work on themselves daily and who are engaged in their communities. Despite all the challenges young people face in our society, from unemployment, bad economic and political ambient, corruption in all areas of life, there are still a lot of young people who manage to change their future with their work and effort. A lot of young people are true heroes of our community as they successfully lead youth associations, implement projects for the well-being of the community, achieve great results in school and some of them even developed extraordinary business skills. Precisely this type of young people was promoted through this campaign again this year.

In addition to that, the campaign was also a way to establish dialogue and cooperation with public and business sector in order to create normal conditions for further development and independence of the youth. Our common wish is to create a better environment for young people, so that they do not leave the country but see their existence and job opportunity here in Bosnia and Herzegovina.

The campaign was launched on International Youth Day, 12 August 2018 with the gathering of over 100 young people in Sloboda coffee bar in Tuzla. On the same day, mayors were visited with the aim of actualizing the youth problems and the need to solve them. In the following months, intense media campaign was organized, with over 20 youth TV appearances and 14 videos about hard-working young people and youth organizations from Tuzla Canton. Attractive billboards with the photos of young people of various professions were made as well, inviting other young people to believe in themselves, to be brave, active and to continuously work on their own development and the development of their community.

As part of the campaign, the funds of international donors, local businesses and authorities were joined together in order to open a call for business proposals from the young people in the territories of our work. All 11 youth organizations that applied for the support got an opportunity to present their ideas to the representatives of 28<sup>6</sup> socially responsible companies which financially supported the campaign. Through direct visits to the companies in "search for treasure" and in common social event called "Gold Coin Award" the young people got an opportunity to show their knowledge, skills and potentials directly to the owners and managers of local companies as well as to present the projects they wanted to implement in the community.

The final event, youth conference named "I Am the Hero of My Community" held on 7 December 2018 in Tuzla National Theatre was attended by 200 young representatives of YB Boards and youth organizations. The attendants listened to 17 inspirational speakers, young heroes of our community, who shared their life stories in a wish to motivate other young people to, regardless of the obstacles, believe in themselves and the success will come for sure.

Special certificates were awarded on the Conference:

- ❖ Youth Theatre Tuzla, for extraordinary contribution in the work and development of young people;
- ❖ Emir Bašić, for extraordinary contribution to youth sector development and youth empowerment;
- ❖ Ahmet Bulić, for extraordinary voluntary engagement in the work of Youth Bank in 2018;
- ❖ PREC Živinice, for the best implemented youth project in 2018 (association);
- ❖ SBERBANK BH, for extraordinary contribution to supporting the youth in the category of companies

<sup>6</sup> Appendix 8 contains the list of all TCF donors from 2018.



### **1.1.3. Youth Networking and Exchange**

Volunteers from the Youth Program went abroad to a few youth exchanges during 2018:

Erasmus+ Exchange of Students Aged 13-16, Bardejov Slovakia. From 14 May until 20 May 2018, six young Youth Program volunteers were part of this exchange. Apart from Bosnia and Herzegovina representatives, the youth from Slovakia, Turkey and Latvia were also part of the exchange. The participants analyzed the situation of children's rights violation in their surroundings. Special emphasis was put on the rights of minorities in educational system.

Erasmus+ Exchange of Youth Aged 16-18, Luxembourg. From 13 October to 23 October 2018, six young Youth Bank Program volunteers took part in the seminar „Memories on Camera“. They learnt about the influence of photography on youth activities, ways to edit and store photographs and other data. The participants got familiar with various photography editing applications, which can be used for the work of YB as well.

Regional Conference for the Members of "Youth Bank International“, Istanbul, Turkey. Between 27 November and 30 November 2018, two YB Coordinating Team members (Samira Salihović i Miralem Bulić) participated in experience exchange with other youth bank representatives from the region. Young people discussed the ways of getting closer to local donors. TCF coordinators presented the campaign “Be the Hero of Your Community”, as well as the way TCF Youth Banks work. Educational workshops were also organized, with the topics of marketing techniques, advocating, vlogging, creating a data map and the techniques of leading workshops with young people. Participants praised the TCF Youth Bank program that fully corresponds to the original Youth Bank UK methodology.

### **1.1.4. The Project of Violence Prevention in Youth Relationships**

In partnership with IN Foundation from Banja Luka, for the third year, TCF implements the project "Supporting Young People with Experience of Gender-based Violence in Youth Relationships". The aim of the project is to create a safe environment for the young people who experienced any kind of violence in a partner relationship and to create conditions for structural support of the young people with this problem. Target group are young people aged 16 to 20 from the areas of Srebrenik, Kalesija, Tuzla, Živinice and Lukavac.

In September 2018, a new, advanced training was organized for the team of peer educators and the group of 20<sup>7</sup> young peer counselors was additionally empowered. Supported by three expert assistants, psychologists-pedagogues, peer counselors planned a set of educational workshops, "chat rooms", with this topic. The chat rooms will be held next year and towards the end of this year eight presentations were held in schools and community centers in the above stated municipalities. The presentations were attended by 191 people. Peer educators also organized promotional events outdoors, where they conducted a poll about the examples of youth relationships violence. Pocket calendars with the message "YES to love, NO to violence" were distributed, as well as pamphlets about the project with the information about where young people can reach to if they go through violence in their surroundings and relationships. Finally, the Facebook page "Ne brini imaš nas" (Don't Worry You Have Us) was created with the aim of opening this topic to a wider youth population.

The activities planned for the year to come should bring this topic to public space and encourage institutions in charge, such as Social Work Center, to pay more attention to violence in youth relationships.

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<sup>7</sup> Appendix 2 TCF Working Bodies lists the team of peer educators



### 1.1.5. “Be Your Own Boss” Project

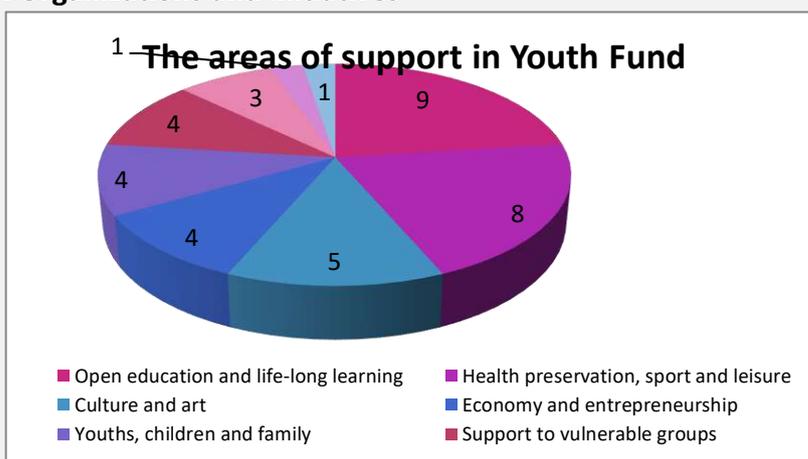
In the period from December 2017 to December 2018, the project "My Own Boss" was successfully implemented. The primary aim of the project was to strengthen young people's entrepreneurship skills in order to increase the chances of their self-employment through their own start-up businesses. As part of this project, twenty young people went through education about entrepreneurship basics and small business planning skills as well as the making of business plan. The education was conducted by “Remark” agency from Tuzla, with the educator Adem Azapagić and lasted for three months, consisting of 96 classes. After the education, twelve young people decided to make and propose business plans for starting their own businesses. TCF approved financial support for four best business plans with BAM 5,000 grants (Emir Jahić, Una Stijepić, Minela Paripović, Irina Hajdukov). This gave support to young people aged 18 to 30 to start their own (family) business and provide employment for themselves. By the end of the year, all of them registered their enterprises and started preparations for opening their shops. As part of the project, young entrepreneurs were also provided with mentorship from local small business owners<sup>8</sup>.

As part of the project, "business coffee" was organized with the aim of giving young people opportunity to speak directly with the owners of local enterprises and the representatives of Tuzla City authorities and learn about possibilities of starting small enterprises and improving surrounding for starting the enterprise. Young people emphasized the need to shorten the time needed for registration of business entities, as well as to merge the institutions related to enterprise registration, such as registration courts, tax administration office and municipality organs of state, into a unique system. Furthermore, what was also emphasized is the need to establish so-called "One Stop Shop" in Tuzla as soon as possible, where business entities will be registered in shorter time.

The project was supported by the European Union and is implemented as part of UNDP<sup>9</sup> ReLoAd<sup>10</sup> program.

### 1.1.6. Financial Support for Youth Organizations and Initiatives

Within the Youth Program, youth projects in five cities were financially supported through Youth Bank Fund. The total of 33 youth projects, selected from 52 project proposals, were supported with the total of **BAM 54,209.45**. Youth groups and organizations invested over BAM 37,500.00 of their own funds, and additionally BAM 40,700.00 through their voluntary work. **The projects were implemented by 957 young people, while some 10,000 people will benefit from them.**



<sup>8</sup> Amina Muharemović (Beemed doo Tuzla), Selma Rakovac (Studio Selma Živinice), Mirnes Konjić (Platinum doo Tuzla), Dženan Đipa (Fip doo Tuzla)

<sup>9</sup> United Nations Development Programme

<sup>10</sup>Regional Programme on Local Democracy



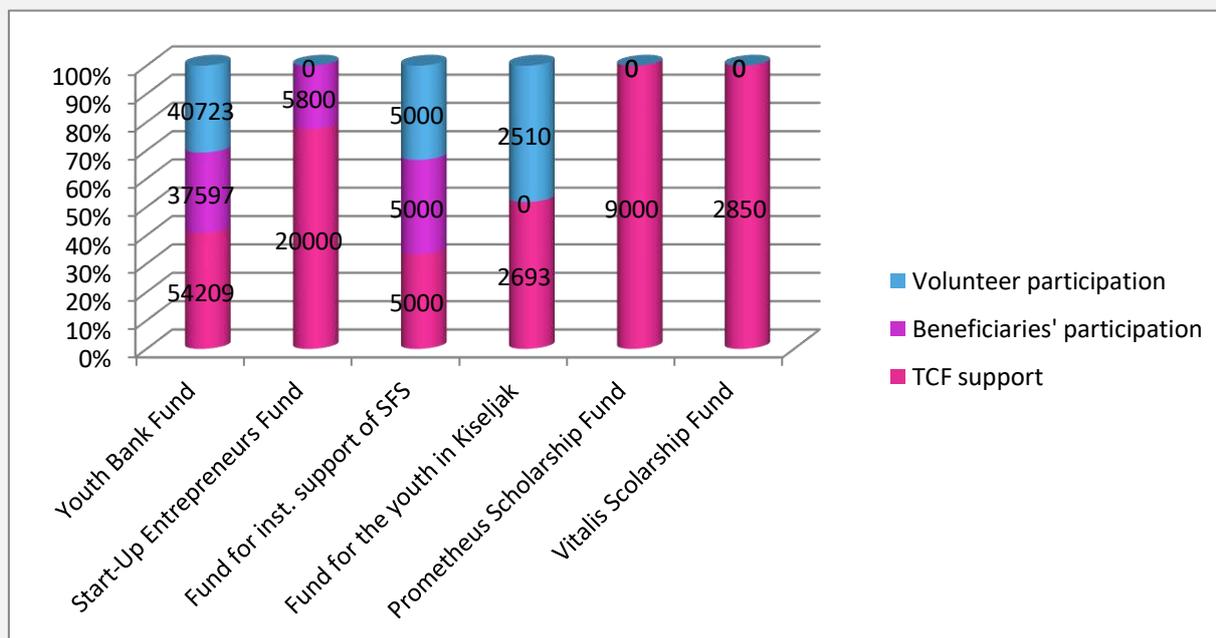
The support was given through two public calls for proposals – firstly the call for youth initiatives and projects and secondly as part of "Be the Hero of Your Community" campaign. The support was given to eleven informal groups and seventeen registered associations, some of which got support for more than one project. The list of all supported projects and youth organizations can be found in Appendix 10. The projects were supported in the areas shown in the chart.

Financial support of BAM 5,000 was also given to the association "Smile for Smile" (herein abbreviated as SFS), while their own investment through voluntary work and funds received from other donors were twice as much. In 2018, SFS has gone through the change of manager and Management Board members. The main activities the organization implemented in the period of this report are Leadership Academy, running Youth Centre and Labyrinth Youth Training House as well as the organization of New Year's parties. TCF is part of Management Board and helps the organizational and program development of the organization.

In 2018, within the Youth Fund, TCF supported four youth start-up businesses in the total amount of BAM 20,000.

As part of youth support, scholarships from the "Prometej" Fund<sup>11</sup> were given to the students of the University of Tuzla actively engaged in the community. From the total of 77 applicants, five scholarships were approved in the amount of BAM 9,000.00.

Sixth year in a row, "Vitalis" Fund<sup>12</sup> scholarships were delivered to talented young sportspeople from the City of Tuzla. This year, two scholarships were given from this fund, worth BAM 1,425.00 in total.



## 1.2. Community Development Program

<sup>11</sup> More about Prometheus Fund scholars in the Attachment 10.

<sup>12</sup> More about Vitalis Fund scholars in the Attachment 10.



In the Community Development Program, we continued organizational and advisory as well as financial support of civil society organizations in target municipalities. That support is seen through institutional support of the development of partner association the Network of Active Communities (Title in Bosnian: Mreža aktivnih zajednica), in partnership with whom we organized numerous educations, forums and conferences for active citizens in order to improve margin community leader capacities and through financial support of projects of interest improve living conditions in those communities. Precisely the activities of this program were aimed towards the improvement of living conditions in fifteen Tuzla Canton margin communities. The projects aimed at solving main problems were supported in these communities. Some of those projects involved school and community centre renovations, public lighting system renovation and communal infrastructure projects.

### 1.2.1. Community Organizing Project

**Supporting the Development of the Network of Active Communities (hereinafter abbreviated as NAC)<sup>13</sup>**. TCF continued to provide mentorship and financial support to NAC during 2018 as well. Members of NAC were Local Community Development Groups<sup>14</sup> (hereinafter referred to as LCDG) from the following fifteen local communities: Gornja Tuzla, Simin Han, Grabovica, Solina, Par Selo, Dobrnja, Kiseljak (the City of Tuzla); Lisovići and Tinja (Srebrenik); Gornje Živinice, Šerići and Priluk (Živinice), Hrasno (Kalesija), Prokosovići and Bikodže (Lukavac).

Through institutional support of NAC, TCF continues to transfer the community organization process to the members of this network, whose coordinators from the above listed LCDGs independently organized and led meetings with citizens, did action planning, discussions and advocacies as well as study visits to other active communities.

During the year, NAC worked on organizational strengthening, resulting in the strategic plan for the period between 2018 and 2021. NAC bodies regularly meet and exchange information about the circumstances in the communities. NAC Management Board continuously followed the work of the mentors (Maida Mehmedović, Salim Halilbašić, Amira Avdić and Vedrana Dautović), who provided advisory support to the activists of Local Community Development Groups. In June, they appointed a new Secretary General of NAC, Miss Nerma Kantić, who was on this position until December 2018. Additionally, they followed the work of Coordinating Board (one coordinator from each LCDG) in charge of organizing activities in the communities on the field.

Interest for being part of NAC is present in other communities of Tuzla Canton. Therefore, Secretary General spoke to activists in local communities Seljublje (Kalesija), Turija (Lukavac) and Centar (Srebrenik). It was announced that NAC will publish a call for new members in 2019.

*“Activism is something that completely fulfills me and gives me the energy and motivation in everyday situations. To help others, influence living conditions in the community and see satisfaction on the faces of my fellow citizens is what makes me endlessly happy. A community needs conscientious citizens who know what they want and strive to achieve their goals. This is when success is sure to come “*

*Magbula Trle, LCDG Simin Han*

<sup>13</sup> During 2018 the support for NAC was possible through two projects financed by Freudenberg Foundation and German Ministry for Economic cooperation and Development: “Strengthening Local Democracy” (by May 2018) and “Democratic and Economic Development of Developing Communities in Tuzla Canton” (from June 2018).

<sup>14</sup> Appendix 5 contains the list of all members of Local Community Development Groups.



**NAC Strategic Plan for the Period of 2018-2019.** NAC strategic planning workshop was held on 19 and 20 May in Dramar Center and was attended by LCDG coordinators, mentors and NAC Management Board members. The workshop was facilitated by the experienced facilitator Željana Pjevalica, who helped NAC members to define the following strategic goals for 2021:

- Enable successful implementation of community organizing model in NAC members
- Work on leaders' and active citizens' capacity building in communities that are NAC members
- Provide financial sustainability of NAC
- Make NAC visible through promotional activities
- Provide NAC with an efficient communication and information exchange system
- Intensify the cooperation between NAC members
- Redefine established NAC policies and procedures

**Regular Meetings of NAC Members.** During 2018, LCDG coordinators organized the total of **81 meetings with the activists from their local communities**, actively attended by **952 people (527 M and 425 F)**<sup>15</sup>. All LCDGs discussed the problems in their communities, did community analysis and action plans, the implementation of which they followed throughout the year. Additionally, by the end of the year, with the help of their mentors they evaluated their action plans, when the decrease of motivation was noticed in the communities Hrasno (Kalesija) and Šerići (Živinice). In the next year, the mentors will work with coordinators on motivating new activists to take part in community development through LCDGs, since tasks are always done by the same volunteers.

**Citizens' Conference.** The eleventh Active Citizens' Conference named **"Our Community, Our Reflection"** was organized by TCF and NAC on 23 February 2018 in Tuzla National Theatre. The aim of the Conference was to look back on the results achieved in the previous year and to "look oneself in the mirror" and evaluate everything good we did in our communities but also to identify future problems and challenges. More than 180 (80 M and 100 F) active citizens attended and saw the presentations of the good practices of community organization, as well as the results of the projects implemented by active citizens in the previous year. Topics discussed on the Conference were the importance of micro level community organizing, active individuals' engagement and their cooperation with each other, the significance of networking and the exchange of knowledge and experience.

Special acknowledgements were awarded on the 11th Conference:

- ❖ Gronja Tuzla – the most organized community;
- ❖ Magbula Trle, Simin Han – the best community organizer;
- ❖ Šemsudin Čatić, Hrasno, Srebrenik – the best fundraiser;
- ❖ Rabija Fazlić, Gornja Tuzla, Tuzla – the best volunteer
- ❖ Maida Mehmedović, Gornja Tuzla, Tuzla – the best mentor.

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*Moderator: Nerma Kantić, ACN Secretary General*

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*Introductory note: Dajana Bakić, manager of Open Tuzla Center*

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*Forum panelists:*

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*Maida Mehmedović, the chairwoman of Gornja Tuzla local community, member of ACN Management Board*

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*Magbula Trle, member of Aktiv žena Tuzla, sekcija Simin Han, chairwoman of Agora Centre Assembly*

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*Amira Avdić, chairwoman of Women's Association "Heart and Soul" ( Udruženja žena "Srce i duša") Prokosići*

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*Sanela Čičkušić, member of KUD "Modrački mornari", "Amanet" brand creator*

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<sup>15</sup> This is a cumulative number and therefore some participants may be repeated



**Open Meetings/Forums.** On 27 April 2018, the forum was organized with the topic “**Women’s Role in Decision-making Processes and Social Life of the Community**”. Forty women from fifteen NAC communities participated in this forum. During the discussion, panelists and forum participants touched upon a great number of topics and problems that women face in communities, which led to the following conclusions:

- Women participate in local community development but their work is not acknowledged by social and political structures and the society as a whole;
- It is very important to empower women to recognize systemic discrimination, to call attention to it and fight for the equal opportunities, possibilities and gender equality;
- Knowledge is a very important resource. Women have to know their human rights so they could actively work towards their fulfillment in local communities;
- (Male) political structures have to sensitize and should be for gender equality;
- It is necessary to work continuously and more on the empowerment of women and their motivation to indicate and implement activities in local communities, informally, through civil sector and/or as candidates for local community councils.

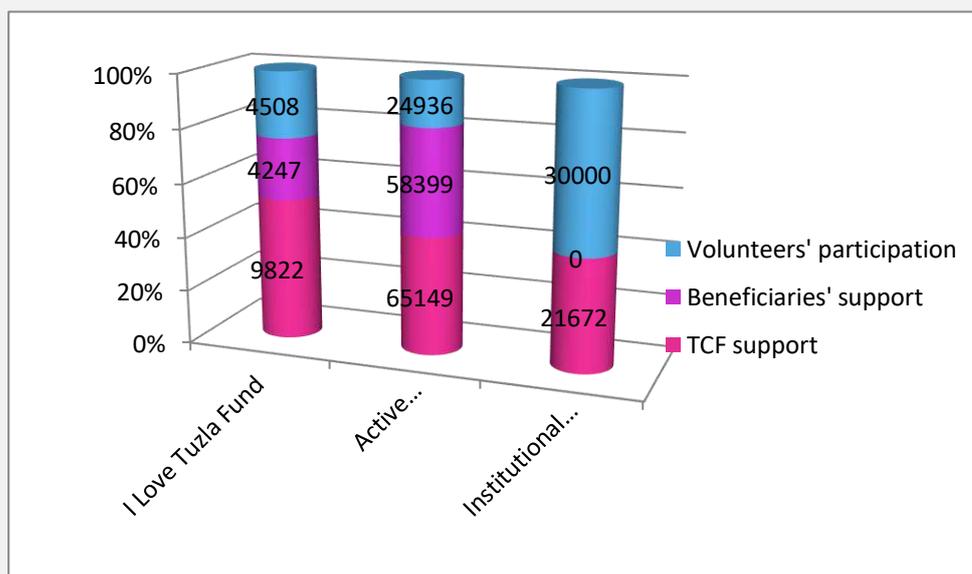
**Study Visits.** Two study visits were organized in 2018, with the aim of good practice exchange amongst activists. In September, a visit to Kiseljak was organized as part of Kiseljačni dani (Kiseljak Days) manifestation (9 September 2018). Cca 150 guests were present at the manifestation, 102 of which were activists from other LCDGs. The other study visit was organized on 20 November 2018, when activists from Simin Han visited Gornja Tuzla in order to learn about the LCDG work, projects and activities implemented throughout the last few years, primarily through volunteerism, and through the support of TCF, the City of Tuzla and Swiss Red Cross. A few of their projects were about the community center, which is now almost completely renovated. The total of 39 activists from both communities participated in this exchange.

### 1.2.2. Financial Support in Community Development Program Framework

In 2018, through Community Development Program, BAM 96,642.52 were invested in the co-financing of 38 projects, whose total worth, if we take into consideration citizens’ participation as well, is over BAM 200,000.00. **1,299 volunteers participated** in the implementation of civil projects, **while more than 21,000 citizens will benefit from their implementation.**

The support was given through three funds: **I Love Tuzla Fund, Active Communities Fund, Institutional Support Fund.**

Through I Love Tuzla Fund, 16 project proposals were discussed and seven of them were supported. Projects from the following fields were





supported: youths, children and family (2 projects), education and life-long learning (2 projects), support for vulnerable groups (1 project), environment (2 projects).

Through Active Communities Fund BAM 65,148.60 was distributed to support the implementation of 30 projects. In accordance to the criteria of this fund, only NAC members have the access to the means. The means were distributed through three thematic calls:

- support for the organization of social manifestations in a community (12 events organized)
- support for small actions in a community (10 projects)
- support for long-term advocacy projects (8 projects)

The description of all supported projects is in a special brochure about the projects TCF supported in 2018, and in the Appendix 10.

### **1.3. Open Education Program**

Within this program, we continued the institutional support of the work and development of Citizen Association Agora, for the Association to continue the implementation of educational activities and the promotion of the importance of open education for the community, as well as financial support of small projects of open schools in the City of Tuzla territory through Open Schools Fund. Additionally, as part of this program, TCF independently implemented the projects "Responsible Dog Treatment Education for Students" and "The Control of Water Quality in School Water Supply Systems"

#### **1.3.1. The Development and Institutional Support of Agora**

As one of the founders, TCF continued to provide advisory and financial support for the work and development of Agora Center Tuzla in 2018. The Association operated through its three programs: educational program, community development program and social entrepreneurship program.

The total of 1,948 people (1,086W and 862M) participated in Agora Center programs and activities, precisely in 342 various activities, such as educational courses, individual and team meetings, workshops and trainings for the members of the center, the planning of community actions and networking with local and international partners.

Educational program was implemented thanks to 26 volunteers, the leaders of educational activities, who went through the process of strengthening their own skills of leading subsidized educational courses for citizens. The total number of participants in these courses was 92 adults and 99 children.

In addition to organizing courses and educations, Agora continued to coordinate the work of LCDG Simin Han, where community analysis and action planning was done and meetings were regularly held. There were sixteen activists in this group and they implemented four common activities in which more than 700 volunteers, exhibitors, performers and Simin Han citizens participated. The following activities were organized: spring fair, eco-action of cleaning the environment, "Angelina Hodžić" memorial rafting, a walk for healing.

When it comes to **the development of sustainability/social enterprise**, the work on the activities on the market was continued. The total of nineteen learning groups were formed with 133 people and five people from the team of leaders were engaged in the implementation of activities. In August 2018, the adult education activities were stopped due to the failure to fulfill legal regulations for this type of work.



By the end of the year the conditions were fulfilled and three people were employed as education leaders. Therefore, educational activities for adult learners are expected to continue next year.

**From the aspect of the development of the Association**, the Assembly had a regular meeting to approve the report about work and the plan of activities for next year. There was also a workshop about strategic planning, where the guidelines for the Association work and development until 2023 were set. The following strategic aims were adopted:

- To develop education programs for the strengthening of personal and professional competences and entrepreneurship spirit in citizens, especially young people, in accordance with the needs.
- To offer support and make opportunities for social and entrepreneurial engagement of citizens, especially the young ones.
- Contribute to the development of the community through networking, intersectional cooperation and partnership.
- To strengthen organization capacities with the aim of achieving sustainability.

In the context of **networking**, the cooperation with Olof Palme center was continued and the partnership strengthened, cooperation with Fastighets, a union organization from Sweden was established, a project was implemented in cooperation with partner organizations from Slovakia, the Czech Republic and Croatia, the implementation of Smart Start project began with the support of Center for Civil Society Promotion and a great number of study visits and meetings were organized with other civil society organization, activists, local and international partners with the aim of experience exchange and learning how to improve the work of the Association.

In the last year, the Association worked with the **financial support** of Olof Palme Center, Tuzla Community Foundation, Center for Civil Society Promotion and with their own income-generating activities.

### **1.3.2. "Through Education to Efficient Management of Dog Population in Tuzla Canton" Project**

In the framework of the project, implemented in cooperation with Dogs Trust Foundation, educational workshops were held in all elementary schools of Tuzla Canton. The aim of the project is to increase children's awareness and knowledge of the safe and responsible way of dealing with street and owners' dogs, considering that still a large number of dogs are roaming the streets of Tuzla Canton and children can get in touch with them on their everyday way from home to school and vice versa. The education of citizens, especially school children, is very important and should be implemented repeatedly for a few years in order to increase the safety of citizens, the consciousness and responsibility for better care and welfare of all dog owners and to prevent the abandoning of dogs in all local communities and in that way reduce the number of unwanted dogs on the streets of Tuzla Canton.

Pedagogical workers and trained educators, Faruk Hodžić and Aleksandar Todorović held The educational workshops in 2018 with the approval of the Ministry of Education, Science, Culture and Sport of Tuzla Canton. The team of educators held 1129 workshops in 89 central and 116 local schools as well as 27 kindergartens in this period. The educations were attended by 21,981 students in total.

The workshops are adapted to elementary school students aged 7-14 and kindergarten children aged 5-7. The workshops are interactive, with the following topics: safety near the dog, responsible ownership and the needs of a dog as a living being.



As part of the project, in addition to educational workshops, educational brochures with messages about these topics were distributed to participants of all workshops, teachers as well as wider public on public promotions during the project implementation.

Exquisite cooperation with Dogs Trust foundation was continued on the implementation of this project, as well as the project of free sterilization and castration in Tuzla Canton. TCF educators met a lot of praise for the devotion and professionalism in our work, not only by our partners, but also teachers in the schools. Thanks to Dogs Trust support, the educators continually improve themselves in order to make the workshops for children as good-quality as possible. One of the educators got the opportunity to visit Dogs Trust Foundation main office in London and exchange experiences with the educators who implement this program in Great Britain. The exchanges of the educators are useful because of the transfer of the experiences of good practice for the most quality implementation of the program in Bosnia and Herzegovina.

Long-term presence of TCF in the community, cooperation with the Ministry of Education, Science, Culture and Sport of Tuzla Canton and Pedagogical Institute enabled easier access and workshop implementation in schools. On the other hand, the popularity of the topic and the connection between the project of educations and the project of free sterilization made TCF more visible in the municipalities in which we have not worked yet.

### **1.3.3. Project of Installation of UV Filters for Water Disinfection in Schools of Tuzla Canton**

The project is of great social importance and is the continuation of the activities Tuzla Community Foundation has been implementing for two years in partnership with The Ministry of Education and Science of Tuzla Canton and the Institute for Public Health of Tuzla Canton. In 2018, water quality analysis was carried out in school buildings from the territory of Tuzla Canton and filtration systems that provide good microbiological quality of water were installed **in sixteen school buildings** that had not have regulated water supply and clear water in the area of Tuzla Canton. These schools are attended by around **1,000 students** and the aims of the project were to prevent possible contagions and to provide school children with basic human need, drinking water.

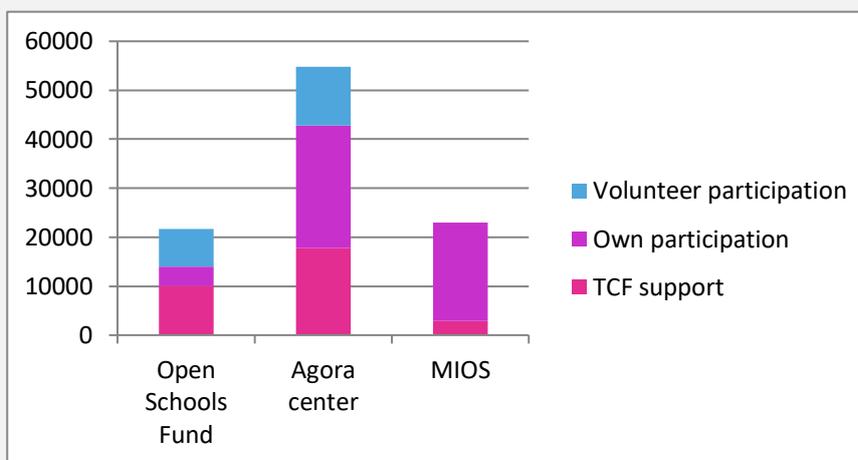
The initial project activity was to create the database of school buildings in Tuzla Canton with all technical parameters about the ways and types of supplying water to schools and then the results about the quality of the water. During the two-year project, microbiological and physiochemical water analyses were done in 67 school buildings in Tuzla Canton with unchecked sources of water. The result of the analyses was that water in 49 school buildings is not good but due to the limited budget, the interventions were made only in the cases with most priority.

The project was implemented with the financial support of CS Mott Foundation as part of "Global Challenges Local Solutions" program implemented by the Academy for the Development of Philanthropy in Poland. Water filtration systems were installed in 62 school buildings through this project in the past two years and continual water quality control and filter system maintenance were arranged with the partners.



### 1.3.4. Financial Support through Open Education Program

Through Open Education Program, BAM 39,842.50 were distributed for open education development – through designated support of Citizen Association Agora and International Association of Interactive Open Schools Tuzla, as well as through Open Schools Fund. The number of final beneficiaries of this project is 26,605 while the number of activists involved in the implementation of



supported projects is 668. More than 26,600 citizens will benefit from the implementation of supported organizational and school projects.

What should be emphasized is that the Open Schools Fund was used only in the City of Tuzla and that fourteen school projects were supported with BAM 10,132.75. The total worth of the projects is BAM 21,709.25. The total of 519 activists (students, teachers and parents) participated in the implementation of projects and 8,811 people will benefit from them. Projects in seven elementary schools, four high schools and two associations were supported through this Fund and, for the first time, one project of informal group from the University of Tuzla was supported as well. The descriptions of all supported projects are in a separate brochure, in the Appendix 10.

## 1.4. Special Initiatives and Vital Projects

### 1.4.1. Free Sterilization and Castration of Street and Owner Dogs in Tuzla Canton

The project of free sterilization and castration, in cooperation with Dogs Trust Foundation, is implemented for the second year in the following cities: the City of Tuzla, Živinice, Lukavac, Banovići, Kladanj, Gradačac, Gračanica, Doboј Istok, Kalesija, Srebrenik and Čelić. In 2018, 21 vet stations were involved in the project. The list of the stations can be found on Dogs Trust website: <http://www.dogstrust.ba/lista-klinika-tuzlanski-kanton/>.

The aim of the project was to reduce the number of dogs on the streets of Tuzla Canton cities and to influence the citizens' awareness so they become more responsible towards the community they live in. Castration and sterilization prevent a great number of unwanted litters, which in long term reduces the number of street dogs. Throughout the whole year, street and owner dogs were covered with the project, considering that there is still a great danger of irresponsible owners leaving the dogs on the streets and this prevents another increase of the number of street dogs in the future.

All vet stations involved in the project have suitable human and material resources for performing this type of surgeries and through direct agreement with Dogs Trust they are obliged to respect the rules and protocol of humane care for dogs. Related to that, all vet stations have trained catchers, who humanely catch and take dogs to vet stations. In 2018, most stations treated two dogs daily through this



program. During 2018, 7,031 dogs (4,722 female and 2,309 male) went through the program of free sterilization and castration in Tuzla Canton. From the total number of dogs treated on Tuzla Canton territory, 5,224 or 74 % of them were street dogs. This shows that the number of street dogs is twice larger than the number of owner dogs going through the program.

Considering that more than half of the dogs sterilized in 2018 were females, it can be concluded that, thanks to this program, as soon as the next year, a great number of unwanted litters is going to be prevented on the territory of the whole Canton. By the end of 2019, we expect to see the results of this program through the reduced number of litters in the total population of dogs in Tuzla Canton.

The project team consisting of project coordinators (Andrijana Čajić/Mirza Mujezinović) and vet coordinator (Armin Redžepović) had the task of paying regular weekly visits to vet stations and neighborhoods from which street dogs were being caught. Additionally, they gathered daily data about the treated dogs and exchanged them regularly with Dogs Trust and municipal institutions, in accordance to the signed cooperation memorandums.

#### **1.4.2. Kiseljak Community Development with Special Emphasis on the Integration of Roma**

TCF entered the third year of implementing special initiative for the development of Kiseljak community in Tuzla with special emphasis on the integration of Roma and the revitalization of the community. Including Roma in project activities was in focus because this population of Kiseljak is not actively involved in community development, and additionally lives in difficult circumstances of poverty. Local Community Development Group Kiseljak, in cooperation with TCF and the City of Tuzla, monitored the development of Kiseljak in the period of 2017-2019. Additionally, the Cooperation Agreement about the implementation of this project signed by TCF and the City of Tuzla was followed.

**Support to Community Development and Local Community Development Group Kiseljak.** During the year, Local Community Development Group Kiseljak was provided with support through individual meetings, planning and the implementation of initiatives. LCDG held seven meetings with the total of sixteen unique members (7 F and 9 M), three of which were Roma. In addition to implementing actions and projects in the community, LCDG advocated for the adaptation of Modrac Lake shore and the construction of road from Husino to Kiseljak. Additionally, they advocated for the fast demolition of old registry office and the removal of non-legally built buildings on the shore of Lake Modrac as well as regular maintenance of Kiseljak water spring. The number of activists involved in community development increased so that the representatives of the youth and Roma are active, as well as some representatives of partner organizations.

**Training for Activists "Advocacy, Advocating Techniques and Campaign Management in a Community".** The training was held on 18 and 19 December with 21 participants, activists from NAC communities Prokosovići, Šerići, Priluk and Kiseljak. The content of the training was aimed towards familiarization with the terms of the process of advocating and managing advocacy campaigns and with phases, elements and target groups of advocacy, strategic methods and tools in advocating process. The participants worked on making plans for the advocating they want to do in their community through a specific example of local initiative.

**The Improvement of Infrastructure and Tourist Potentials.** In December, a working meeting was held with 30 (13 F and 17 M) representatives of the communities on the shores of Modrac Lake (Kiseljak, Prokosovići, Bikodže, Šerići and Priluk). The problems related to the protection of the lake and its shore



were actualized, and the next steps of advocating towards the government were agreed on in order to start solving the accumulated problems.

**Secondary Raw Materials Collection.** In cooperation with expert associate, Tihomir Knežiček, analysis was carried out called "The Treatment of Informal Secondary Raw Material Collection and Measures of Improving Touristic Potentials of Kiseljak". The analysis will serve as a base for advocating in this field on the territory of Kiseljak and the ways of systemic action in this area, everything with the aim of protecting the environment and helping families who collect raw materials in Kiseljak.

**The Building of Community Center.** The initially planned date of the beginning of community center construction had to be postponed from June to November 2018, after all necessary building permits were acquired. After tender process was done, the building of the center was assigned to the construction company Tehnograd doo Tuzla. The end of the work is expected to be in the spring of 2019. In the second half of the year, a working meeting was held with 30 Kiseljak citizens and potential users of the center in order for them to give their suggestions for the functionality of constructed rooms.

**Library and Cultural Artistic Groups in the Community.** In consultation and cooperation with Artsinteza Citizen Association, books for the future library in Community Center were purchased. 262 titles or 458 books were purchased. Part of the books was donated by National and University Library Derviš Sušić and Lijepa riječ publishing house from Tuzla.

**The Social Mapping.** Social map of Roma community in Kiseljak was made, covering 113 families, while fourteen of them refused the poll. The total number of individuals covered in the social map is 360, 210 of whom are adults and 150 children. Electronic database was made as well for storing and analyzing the data from the social map. At the end of the year, data analysis was completed by the association Zemlja djece u BiH and the final document is going to be presented to Tuzla City Council next year.

**The Establishment of Educational Alliance, Pedagogical Service and Advisory Center.** Representatives from ten partner organizations held meetings with the aim of improving education and reducing the number of absences in Kiseljak Elementary School. This will be the bases for the establishment of educational alliance, or Pedagogical Service in Kiseljak. Additionally, TCF signed Cooperation Agreement with Tuzla Canton Ministry of Education and Science about the development of Pedagogical Service in Kiseljak, which gave Kiseljak Elementary School permission to take part in the process.

During the year, **Pedagogical team** was formed with one teacher from Kiseljak Elementary School and three Roma mediators from the following organizations: Euro Rom, Evangelical Church and Bolja Budućnost (Better Future). Social workers from the Centre for Social Work are also involved in the work of pedagogical team, as well as the project coordinator. Pedagogical team worked on identifying children who are not involved in educational system, based on the data from the Social Map. Through team members' intervention, three children, aged six, eight and eleven, have been included in regular education. Roma mediators made 572 contacts with Roma families in the period of six months. The aim was to check the circumstances and reasons of children not going to schools and work towards solving the situation. Interventions were done in the cases of child marriages as well. Roma mediators easily establish relations of trust with Roma families but they are also familiar with the system of achieving personal rights.

**Advisory Board for Roma Population.** As part of Pedagogical Service, advisory board for Roma population was created. It is open one day a week, with two social workers from Tuzla Center for Social Work working there together with pedagogical team. The total of 65 Kiseljak citizens (23 children and 42 adults) used advisory support from May to December 2018. The social worker offers advisory support for citizens to achieve their rights in the areas of social protection directly in Kiseljak. Social workers



made 95 consultations, and 30 visits to families and individuals. As a result of this work, 86 requests for achieving the right for single and repeated financial help, child benefit and healthcare were put in. Most of the requests are still being processed.

**The Education of Roma Mediators.** Training on the topic of Roma School Mediation was held in cooperation with Freudenberg Foundation and RAA Berlin from 10 to 12 April in Agora Centre with eleven people from five partner organizations. The trainers were three RAA Berlin representatives, who shared their own experience to encourage discussion and the exchange of experience and good practices among participants with the aim of improving Roma mediator skills.

**Kiseljak Youth Club.** The activities of establishing Youth Club in Kiseljak started in 2018. Eleven workshops were held for young people with the topics of activism and volunteerism, mapping of a problem in a community, team work, decision making, the creation of project ideas and like. Young people were improving their presentation and communication skills. In the second half of the year, the training Community Leadership and Activism for the Youth was held in partnership with the organization for children and young people Smile for Smile. One young Roma leader was involved as a peer trainer, which contributed to the strengthening of cohesion and unity between Roma and non-Roma members of the group. The total of 45 young people (22 M and 23 F) was involved in the work of youth club, sixteen of which were young Roma.

**Youth Entrepreneurship Training.** With the aim of strengthening business competencies of young people and creating preconditions for the financial support of youth startup businesses in Kiseljak, training was organized with the topic of entrepreneurship basics, business planning and the skills of business plan preparation. The training was led by the expert associate Adem Azapagić, who held one of the five planned workshops in December. Nine participants signed in. The implementation of the training and the making of business plans are planned to happen at the beginning of 2019.

**Support for the Development of Kiseljak Elementary School.** From 13 to 15 December, three-day workshop of development planning of Kiseljak Elementary School development team was done with Kiseljak Elementary School employees and local community representatives. The aim of the workshop was to improve the cohesion in the school, strengthen their cooperation with local community and revise the school strategic plan. Nine school and seven local community representatives took part, including the pedagogical team. The workshop was held in cooperation with International Interactive Open Centre (MIOC).

**Financial Support for Citizen Initiatives in Kiseljak.** Kiseljak Fund was established during the year, through which funds were distributed to support small citizen initiatives. Twelve projects were supported in total, three of which are youth projects. Five cooperation agreements were signed with partner organizations with the aim of common intervention in the areas of employment, education, social protection and the establishment of social cohesion. These projects are worth BAM 23,885 in total.

All project activities were implemented by more than 370 (172 M and 198 F) unique participants, 46 professionals (social workers, NGO employees, teachers, Roma mediators etc), 64 representatives of the authorities and possible partner organizations, and 260 citizens of Kiseljak local community (the youth, activists, advisory board users). Some 30% of participants were Roma population.



## 1.5. Philanthropy Program

Fundraising from local sources is an important segment in TCF, considering its mission to promote local philanthropy and develop services for local donors. These activities are needed in our community since the culture of giving is not sufficiently developed, not only in Tuzla area but also the whole Bosnia and Herzegovina. Local community generally does not invest enough resources in financing and existence of civil sector and civil society organizations, not in their local projects. Therefore, long-term sustainability of civil sector is still not possible without the support of international donors.

The vast majorities of local enterprises and individuals in our surrounding have not developed the habits of regular civil sector investments and donations, or do not trust civil sector enough. Furthermore, local and cantonal authorities do not have regular programs supporting civil sector in the region, especially not the ones that are independent of the politics and the will of ruling parties.

For these reasons, TCF continued to promote local philanthropy through joint and philanthropic funds and campaigns of raising money for certain projects or funds. In addition to making contacts and cooperation with businesses and individuals, TCF continued to mobilize funds from local and cantonal budgets to solve key problems in the community through strategic partnerships and proposals of co-financing specific initiative and projects of vital importance for the community.

### 1.5.1. Services to Local Donors through Philanthropy Funds and Campaigns

Tuzla Community Foundation celebrated its 15<sup>th</sup> anniversary by announcing 2018 as the year of philanthropy and donation. Therefore, it will be remembered by numerous campaigns and activities promoting donating and investing in a community which we organized throughout the whole year.

### 1.5.2. Philanthropy Promotion Campaigns in 2018

**Fundraising campaign for Memorial Fund. “Tree for Angelina – Tree for a Friend”** campaign was organized in March and April, when tree seedlings were planted in memory of the people who had left us too early and who had done a lot for their community.

**The first “Philanthropy Evening with Maya Sar”** was organized on 31 May 2018 with the aim of promoting the investment in our funds supporting socially beneficial projects and citizen initiatives.

**Fundraising Campaign “Be the Hero of Your Community” for Youth Fund.** Youth Fund fundraising campaign was organized for the fifth consecutive year to support youth projects in Tuzla Canton.

**Fundraising Campaign “Bosnian Ironman running Triathlon for renovation of Children's Playground”.** In cooperation with Mladen Nedić, fundraising campaign for the renovation of children's playground in Sjenjak was successfully conducted.

### 1.4.5.2. Funds to Support Local Organizations and Projects

In addition to the fundraising campaigns, TCF also communicated with the founders of philanthropy funds such as Vitalis Fund, Dokanj in Heart and Soul Fund (Dokanj u srcu i duši), Home of Children Without Parents Fund. All these funds were continued but philanthropy funds income was the lowest in the last year, due to the expiry of contracts for two such funds (School for Everyone Živinice Fund and Dokanj in Heart and Soul Fund).

Meanwhile two new philanthropy funds were created: **“Prometheus” University Students Scholarship Funds** and designated **Music School Fund**, the former receiving more income during the year.



In 2018 the income in Endowment Fund was only through standing orders by employees and occasional donations from Management Board members and late payments from "BAM 1.00 for the Community" campaign.

**Vitalis Fund.** Scholarships were given to talented young sportspeople from the City of Tuzla from Vitalis Fund for the sixth year in a row. This year two sportspeople received BAM 1,425.00 from this fund - Stefani Krešić (Karate Club DO) and Bakir Hukić (FC Sloboda Tuzla), whose sport results stand out of other candidates. The owner of soft drinks company "Bony", who is the establisher of Vitalis Fund, Mr. Nermin Čolić participated in deciding about the scholarship holders.

**Prometheus Scholarship Fund.** Scholarships from Prometheus philanthropy fund were awarded for the first time this year to active University of Tuzla students. Students' interest in support from this Fund is great, considering the fact that 77 of them applied for the scholarship. Five-member board appointed by the Fund establishers gave five scholarships worth BAM 9,000 in total to the following candidates:

Merisa Okanović, Maja Klimentić, Azra Huremović, Džana Sultanić and Nermina Gazibara. One scholarship is worth BAM 1,800.00 and is to be distributed throughout 2018/2019 academic year. Additionally, scholarship holders are to be involved in the activities of TCF and other civil organizations in Tuzla.

**doniraj.ba Platform.** In 2018, we established a new and unique platform for donations in Bosnia and Herzegovina – doniraj.ba, which opened the possibility of on-line donating in TCF funds and campaigns, but also the projects of other organizations in Tuzla region. Through this platform, donors from the country and abroad will be able to invest funds in a simple and accessible way, directly paying on-line from a credit card and in that way help the implementation of socially beneficial projects in our region.

Donation purpose	Amount/BAM
Kiseljak Fund	55,008.03
Angelina Hodžić Fund	1,106.5
Open Schools Fund	1,015.2
Prometheus Fund	10,126.01
Reserve Fund	1,120.2
Solidarity Fund	836.75
School for Everyone Fund	250
Vitalis Fund	3.000
I Love Tuzla Fund	1,482.7
Active Communities Fund	13.542.6
Home for Children without Parents Fund	12.634.98
Secondary Music School Fund	600
Youth Fund	26,701.5
Fund for Vital Projects	704
Endowment Fund	2,950
General Fund	20,171.304
<b>Total</b>	<b>151249,774</b>

### 1.5.3. The Overview of Donations from Local Sources

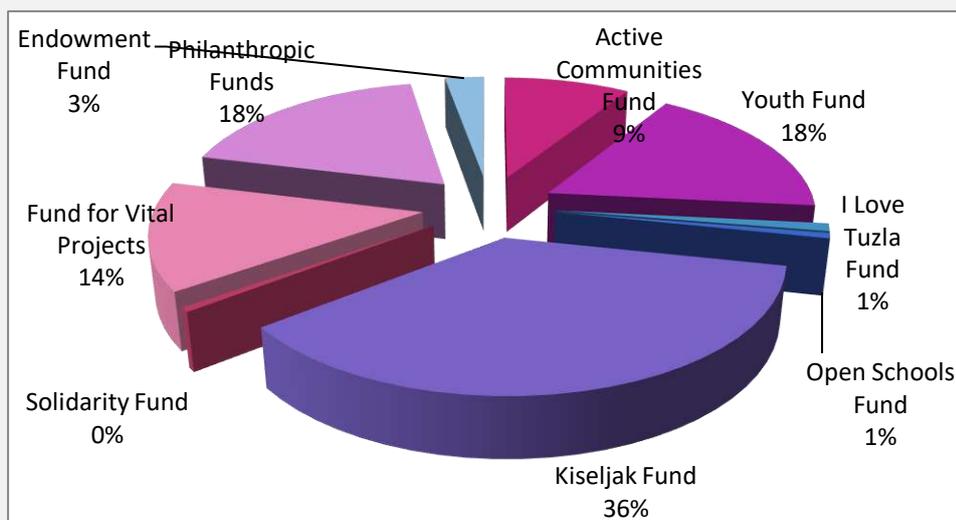
The above explained campaigns, funds and cooperation agreements brought in BAM 151,249.774<sup>16</sup> from local sources. The above table and graph show the overview of investment of local donations in specific funds.

It is noticeable that the greatest investment from local community was in the framework of Kiseljak Fund, considering that the City of Tuzla participated in co-financing the construction of Kiseljak community center through obtaining building permits and paying the rent. Prometheus Fund also exceeded the plan since a lot of new smaller donors appeared on the Evening of Philanthropy resulting in the Fund having over 100 individual smaller donors.

<sup>16</sup> The list of all local and foreign donors is in the Attachment 8.

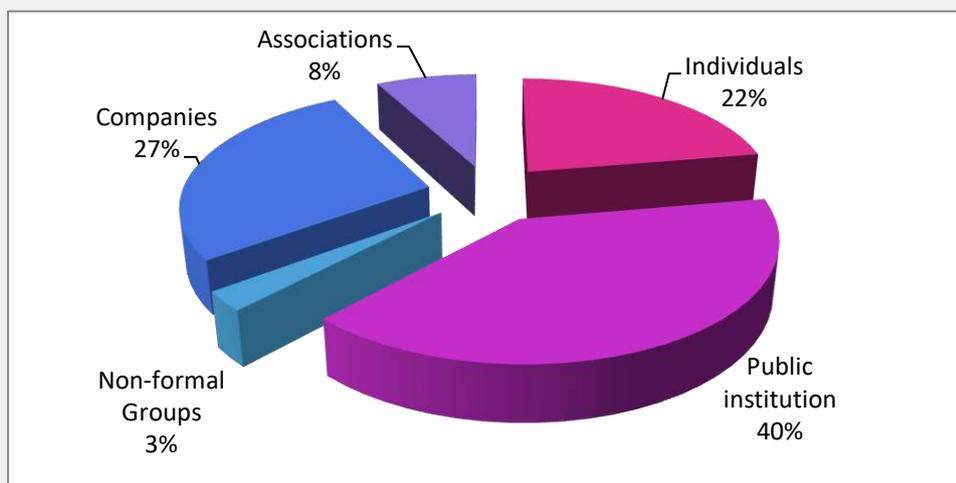


Youth Fund, compared to the previous years, has a larger number of local donors but also larger investments.



We had the record of 28 companies investing in this fund and at the same time donating scheme was refreshed by introducing the diamond sponsor. This shows that Youth Fund is powerful and that young people are the most interesting beneficiary group to local donors. This is

confirmed by Prometheus Fund, which had the income of BAM 10,000.00.



Based on the type of donor, the donations were received by 406 individuals, 20 groups of individuals, 84 companies, 48 organizations and 8 public institutions. The greatest income from local sources is notably from the public sector since the total amount

consists of the City of Tuzla investment in the project of Kiseljak Community Center as well (BAM 51,000.00). When it comes to other types of donors, the percentage of investments from companies this year grew by 100% compared to last year thanks to the campaign of renovating children's playground in Sjenjak. In this campaign, TCF had great support from the representative of Menprom doo Tuzla, Ms Edina Alić and Bingo doo Tuzla, Ms Amna Džambić. The total annual local donations growth percentage for TCF is 50%.

## 1.6. Programmatic and Organizational Development

### 1.6.1. Management Board and Decision Making through Citizens' Engagement

Management Board consisted of nine members<sup>[1]</sup> in 2018, during which two people were relieved from office during their term (Mrs. Mirjana Marinković-Lepić and Mrs. Nerma Kantić), while Admir Kožarić's term was renewed for another four years. Management Board appointed two new members: Mrs. Sanela Šehić and Mirza Dževdetbegović. In the second half of the year, new presidency was appointed,

<sup>[1]</sup> The list of Management Board members in 2018\_Appendix 2



so that Mr. Amir Azabagić became the chairperson and Mrs. Svjetlana Mujezinović vice chairperson. Management Board held five regular meetings in 2018 with the attendance of the majority of Board members, which can be seen in meeting record<sup>[2]</sup>. All the meetings had the quorum needed for valid decision making. The meetings were organized in accordance to the plan of activities and other requests conditioned by the commitments agreed with the donors. On the meetings in 2018 the Annual Report for 2017 and Action Plan for 2018 were accepted; Grant Boards were appointed, and the Meeting Plan of Grant Boards was approved. Furthermore, the decision to support long-term projects in NAC was made. A special board chose the contractor for the construction of the Community Center in Kiseljak, based on Cooperation Agreement with the City of Tuzla. Management Board analyzed the implementation of the accepted Action Plan in a six-month period and the information about the already existing and new donor contracts were considered in each meeting. The Board member Vlasta Marković participated in the work of Active Community Fund Grant Board, while the chairwoman Mirjana Marinković Lepić took part in the work of I Love Tuzla Fund Grant Board. Five members of Management Board are TCF donors. All members promoted TCF work and created a positive image about our activities in their local community during the year.

**Grant Commissions.** The total of 150 people<sup>17</sup> (67 M and 78 F), positioned in eleven commissions, and were involved in decision-making process through civil commissions. Members of Youth Bank Boards<sup>18</sup> are part of these commissions as well. All commission members are citizens of various professions, age and gender who voluntarily participate in decision making and deciding on the distribution of funds. The commissions are authorized by TCF Management Board for a two-year term, with the exception of Youth Fund commissions who have one-year term. Decision making process was transparent, democratic and according to pre-set criteria, as it had always been before.

**Working Bodies.** During the implementation of a few individual projects, in addition to Local Community Development Groups<sup>19</sup> three Working Bodies<sup>20</sup> were established as parts of the Network of Active Communities: Working Group of the project "Clean Water for All Children in Tuzla Canton", Working Group of peer educators in the project of violence prevention "YES to love, NO to violence", and the Working Group for the project " Kiseljak Community Development with Special Emphasis on the Integration of Roma".

### **1.6.2. Executive Team, Associates and Human Resources Development**

Twelve employees took part in the implementation of TCF activities in 2017, as well as 75 temporarily employed people<sup>21</sup>, who were engaged in the implementation of short-term activities throughout the year.

In 2018, there was another change in the Community Development Program staff – Nerma Kantić resigned the position of Secretary General in November 2018. The new person for this position is to be chosen at the beginning of next year.

With the aim of learning about various approaches to the work on community development, a few colleagues and volunteers participated in study visits, exchanges and seminars to learn new approaches

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<sup>[2]</sup> The record of Management Board meetings held in 2018\_ Appendix 2

<sup>17</sup> The list of members of commissions in 2018 \_Appendix 3

<sup>18</sup> The list of members of Youth Bank Boards in 2018\_ Appendix 4

<sup>19</sup> The list of Local Community Development Groups \_ Appendix 5

<sup>20</sup> The list of the members of Working Bodies 2018\_ Appendix 6

<sup>21</sup> The list of employees and engaged people\_ Appendix 1



and methods in the fields of their work in TCF. All of these opportunities were financed with the support of the organizers of the events, donors or partner organizations that invite us to these.

**Education of Staff and Associates.** Program development manager, Ismet Sokoljanin continued his one-year online education about strategic management at Belgrade Business Academy.

TCF organized "Training for Informal Education Trainers" from 14 to 16 December 2018 in Fojnica. Apart from a few TCF employees, the coordinators of youth banks, community mentors and possible future volunteers who will work with the youth attended this training. The aim of the training was to strengthen training skills of the participants who are the ones that work the most in communities and with various age groups.

From 14 to 16 October 2018, our Colleague Azra Bašić attended "Green Economy" training in Montenegro, which was part of the GEAR project "Green Economy for the Countries of the Region" implemented by CRP Tuzla. The aim of the project is to encourage similar business ideas in the field of green entrepreneurship through cross-border cooperation and education about green economy and entrepreneurship. After this training, two additional seminars with this topic were organized, on which TCF sent our NAC activists as participants: Maida Mehmedović, Šahim Halilbašić and Jasmin Palavrić.

Olof Palme Center organized a seminar on the topic of conflicts. The seminar took place in Trogir, Croatia from 10 to 12 October 2018 and was attended by our colleague Melika Mulaosmanović. The aim was for participants to face the conflicts in their working area and to learn how to solve them.

Three TCF employees (Selma Memišević, Melika Mulaosmanović and Sabina Sinanović-Ćatibutšić) attended one-day "Soft Skills" training organized by DKR Center for Robotics. The aim of the training was to improve personal competences and organization skills.

**Study Visits.** Our colleague Ismet Sokoljanin was in a study visit to our partner organization, Folk High School in Vasteras. The aim was to familiarize with an inspiring course whose aim is to animate young people excluded from education and make them interested in informal education and social participation.

Study visits in the areas of youth empowerment and active citizenships, as well as parts of special projects have already been presented earlier in this report.

### 1.6.3. Networking

TCF is connected with other foundations for local community development, as well as other foundation and partners in Europe via direct contacts or via networking on various events and conferences and study visits. During 2018, TCF staff took part in the following events:

- March 2018 – our colleague Tarik Baraković attended the event of Virtus philanthropy award presentation ceremony organized by Trag foundation;
- June 2018, Sibiu, Romania – two TCF representatives (Tarik Baraković and Melika Mulaosmanović) attended "Inspire" Conference that dealt with the approaches to the development of philanthropy in a local community. A network of contacts was established with other foundations for local development in the region and the foundation in Sibiu was visited;



- 30 March – 1 April 2018 – TCF representatives, Jasna Jašarević and Melika Mulaosmanović were in Zaječar, where they held two-day education about the usage of Vital Signs life quality research methodology for colleagues from "Iskorak" Foundation for local development.

When it comes to networking with partners and donors, two members of management team, Vera Đezić and Jasna Jašarević, participated in two network meetings organized by the donor Olof Palme Center. One of them was organized in Kragujevac (Serbia), and the other one in Banja Luka (Bosnia and Herzegovina).

#### **1.6.4. Cooperation with International Donors and Authorities**

TCF was striving to maintain the cooperation with the current donors and to establish new cooperation by applying to donors who support civil organizations in the fields in which TCF works.

In 2018, a new cooperation contract was signed with Freudenberg Foundation and German Ministry of Economic Cooperation and Development (BMZ) on the project called "Economic and Democratic Empowerment of Developing Communities in Tuzla Canton" which started in June 2018. Also, new applications were written and new cooperation contracts were signed with Dogs Trust Foundation and Global Fund for Community Foundations (GFCG).

TCF also did a few interviews with potential international donors, such as USAID in March and November and Rockefeller Brothers Fund, who visited TCF in July with the aim of exchanging information about possible cooperation in the fields of community development and philanthropy.

When it comes to cooperation with authorities, we made a few visits and talks with the mayors and their assistants in the social affairs services and community affairs services in target municipalities. By the end of the year, the Municipality of Živinice signed a three-year cooperation contract and paid the amount for 2018 (BAM 4,000.00). Other cities did not sign the offered contracts, but cooperation in 2019 was arranged with the Municipalities of Srebrenik and Lukavac. The City of Tuzla participated in the Kiseljak Community Center construction with BAM 51,000.00, as part of Kiseljak Community Development Cooperation Agreement.

Additionally, we signed Cooperation Agreement with the Ministry of Education and Science on the implementation of Pedagogical Service model as part of Kiseljak Development Program.

#### **1.6.5. The Promotion of Civil Sector and TCF Activities**

The process of developing cooperation with local donors via direct contacts, campaigns and other already tested fundraising activities was followed by various promotional activities to increase the visibility of TCF and its unique services to donors, but also promote the information about socially beneficial projects that civil sector continuously implements in our local communities and which are not sufficiently present in local media and social networks.

All of this is to continue to strengthen the positive image of TCF in the community, increase the visibility of its unique working approaches but also to recognize socially beneficial work and activities of other civil society organizations in Tuzla region, which are supported through TCF programs and campaigns.

The promotion was done through website, Facebook and the connected Twitter account, new Instagram profile, YouTube channel and e-bulletin. In addition to that, the information about TCF events were published on web portals, TV channels and local radio stations.



The number of articles published on TCF website was 52 and we had more than 50 publications in the media in 2018. The total of fifteen videos about donators were filmed and distributed in addition to fifteen successful stories and interviews about donors and grant beneficiaries.

During the year, we made ten public announcements about the supported projects, promotional events and the marking of significant dates and we also had 30 guest appearances on the local media. The appearances were on eleven TV channels and seven radio stations covering local and regional level.

During the year we also specifically promoted some of the following topics:

- "Our Community, Our Reflection" conference and the 15<sup>th</sup> anniversary of TCF
- "Tree for Angelina – Tree for a Friend" campaign
- The Evening of Philanthropy with Maya Sar,
- "Be the Hero of Your Community" campaign,
- "Be Your Own Boss" Project,
- "Steel Bosnian Man" campaign and the opening of children's playground in Sjenjak
- calls for applications for Vitalis Fund and Prometheus Fund scholarships

**Informational bulletins** were regularly published in spring, summer, autumn and winter and sent directly to our partners, donors and activists. The same bulletins were published on the website and social networks to increase their visibility.

**Web site** ([www.fondacijatz.org](http://www.fondacijatz.org)) is continually updated with new information. In addition to announcing public calls and information about project support, TCF website was the starting point of all other information, successful stories, newly established funds, TCF projects and so on.

**Facebook Page.** TCF uses three Facebook pages to increase the visibility of its activities: TCF page, which gained more than 1,200 new followers (6,362 followers in total), Youth Bank Facebook page, which gained 200 new followers (2,086 followers in total) and NAC Facebook page, which also gained 200 new followers (634 followers in total). TCF rating on Facebook did not change as it is still rated with five stars, without a single negative comment, which is not the case with other and similar organizations and foundations in the region.

**Instagram Profiles.** In 2018, Instagram profiles were made for TCF and Youth Bank project in order to attract attention of young population and middle-aged adults who increasingly use this social network. Youth Bank profile immediately reached the wanted popularity since the Board members shared the posts on their own and invited their friends to follow Youth Bank.

**YouTube Channel.** In 2018, we shared all of our contents on our YouTube channel, which now has 52 subscribers. We already have more than 80 videos there.

**Twitter Account.** Our users were informed about everything we did in the past on Twitter as well. Unfortunately, Twitter is not very popular in our country and thus our orientation to its users is way lower than on Facebook. Currently, we have 158 tweets and are followed by 51 users.

## 2. Accomplished Results

Table of accomplished results and indicators in the Annex 11.



## **B**

# **FINANCIAL REPORT 2018**

Vera Đezić  
Administration and Finance Manger



Tuzla, February 26, 2019

## 1. Revenues 2018<sup>22</sup>

I	REVENUE	2017/BAM	2018/BAM	INDEKS
<b>1.1.</b>	<b>Donors</b>			
1.1.1.	Freudenberg Foundation, Germany	86.700	98.335	113
1.1.2.	German Ministry BMZ through Freudenberg Foundation, Germany	202.206	272.641	135
1.1.3.	C.S.Mott Foundation, USA	129.529	117.762	91
1.1.4.	Global Fund for Community Foundations	17.612	8.467	48
1.1.5.	Balkan Trust for Democracy, Serbia	15.972	23.048	144
1.1.6.	The International Olof PalmeCenter, Sweden	92.462	63.411	69
1.1.7.	IN Foundation/JEV	10.062	18.003	179
1.1.8.	Dogs Trust	85.009	95.327	112
<b>1.2.</b>	<b>Other donors and partners</b>			
1.2.1.	Partners supports/KSG etc.	50.440	24.310	48
1.2.2.	Refunds for education and study visits, Tacso, GFCF, YEPP, CNF	5.701	5.591	98
1.2.3.	Municipal and Cantonal Budgets	17.952	61.946	345
1.2.4.	UNDP-ReLoad Program	0	25.676	0
1.2.5.	Donations from businesses and individuals	61.728	48.077	78
<b>1.3.</b>	<b>Other incomes</b>			
1.3.1.	Depreciation	21.367	22.496	105
1.3.2.	Income from program services /IFC	4.635	6.176	133
1.3.3.	Interests and other income	2	2	100
	<b>TOTAL REVENUES</b>	<b>801.377</b>	<b>891.268</b>	<b>111</b>

## 2. Expenses 2018

II	EXPENSES	2017/BAM	2018/BAM	INDEKS
<b>2.1.</b>	<b>STAFF</b>			
2.1.1.	Net salaries	100.961	136.142	135
2.1.2.	Benefits and taxes on salaries	75.400	101.335	134
2.1.3.	Salary allowances (food and transportation)	24.005	31.503	131
	<b>Total Staff</b>	<b>200.366</b>	<b>268.979</b>	<b>134</b>
<b>2.2.</b>	<b>TRANSPORT</b>			
2.2.1.	Transport, car maintenance and purchase	8.832	8.637	98
	<b>Total transport</b>	<b>8.832</b>	<b>8.637</b>	<b>98</b>
<b>2.3.</b>	<b>EQUIPMENT</b>			
2.3.1.	Equipment with depreciation	9.232	7.852	85
	<b>Total Equipment</b>	<b>9.232</b>	<b>7.852</b>	<b>85</b>
<b>2.4.</b>	<b>OFFICE EXPENSES</b>			
2.4.1.	Consumables	1.980	1.980	100
2.4.2.	Rental of premises in the attic	2.243	3.667	164
2.4.3.	Utilities	5.497	5.065	92
2.4.4.	Communication	2.340	2.359	101
2.4.5.	Representation/Meeting expenses	432	352	82
2.4.6.	Bank charges, taxes, postal costs	5.930	5.100	86

<sup>22</sup> In Annex 12 is the the Final Auditor's Report for 2018



	<b>Total Office Expenses</b>	<b>18.422</b>	<b>18.523</b>	<b>101</b>
<b>2.5.</b>	DIRECT PROGRAM EXPENSES AND SERVICES			
2.5.1.	Design of print materials for training	6.541	6.310	96
2.5.2.	Accounting and Audit	5.858	16.160	276
2.5.3.	Advertisement and notary expenses	528	682	129
2.5.4.	Contractors	46.176	40.899	89
2.5.5.	Expenses for capacity building seminars/training/workshops	32.497	29.775	92
2.5.6.	Visibility/advertisements/promotion material	5.947	11.405	192
	<b>Total Direct Program Expenses and Services</b>	<b>97.547</b>	<b>105.231</b>	<b>108</b>
<b>2.6.</b>	PROGRAMS OF SUPPORT TO CIVIL SOCIETY DEVELOPMENT			
	SUPPORT FOR INSTITUTIONAL DEVELOPMENT OF CSOs			
2.6.1.	Partner organization/Open and Adult Education/Agora centre	9.996	9.996	100
2.6.2.	Partner organization Smile for Smile/Youth leadership/Smile for Smile	5.000	5.000	100
2.6.3.	Partner organization/Community Schools Development/MIOS	12.713	2.934	23
2.6.4.	Fund for development of the Network of Active Communities	10.857	21.672	200
	THEMATIC FUNDS AND CONTRACTED SUPPORTS			
2.6.5.	Support to youth initiatives through Youth Fund in TK	53.494	57.118	107
2.6.6.	Support for citizens initiatives through I Love Tuzla Fund	16.600	9.811	59
2.6.7.	Support to school projects through Fund for open schools in Tuzla	9.368	9.904	106
2.6.8.	Support to civic initiatives through Active communities Funds in TK	112.920	65.123	58
	CONTRACTED PROGRAMS OF SUPPORT			
2.6.10.	Vital projects/UV filteri/GFCF/BTD/UNDP	22.886	39.834	174
2.6.11.	Initiative for Development of the Community of Kiseljak/Tuzla	171.944	185.533	108
	LOCAL PHILANTHROPIC FUNDS			
2.6.12.	Scholarship Fund Vitalis /Dokanj community fund/other funds	6.888	24.547	356
	OTHER FUNDS AND SUPPORTS			
2.6.13.	General fund for discretionary support to small groups in communities	1.051	21.733	2.068
2.6.14.	Support through Solidarity Fund	2.931	819	28
2.6.15.	Endowment fund	9.062	11.120	123
	<b>Total Programs of Support for Civil Society Development</b>	<b>445.710</b>	<b>465.143</b>	<b>104</b>
<b>2.7.</b>	<b>OTHER EXPENSES</b>			
2.7.1.	Networking/Study visits /capacity building for staff and volunteers	10.629	8.640	81
2.7.2.	Annual reserved funds up to 3%	10.638	8.260	78
	<b>Total other expenses</b>	<b>21.267</b>	<b>16.901</b>	<b>79</b>
	<b>TOTAL EXPENSES</b>	<b>801.375</b>	<b>891.266</b>	<b>111</b>
	<b>BALANCE</b>	<b>2</b>	<b>2</b>	